

# Impactful Storytelling

# Why storytelling matters

Storytelling matters because it makes information relatable, engaging, and emotionally impactful. It helps people connect ideas, understand complex concepts, and empathise with others' experiences. Stories activate more areas of the brain than facts alone. As the famous quote goes, "stories are 22 times more memorable than facts alone".

#### Use storytelling to:

- Build empathy and trust
- Showcase your mission in action
- Inspire donations, volunteering, or support

#### **Define your goal**

- · Before you film, ask:
- What do we want people to think, feel, or do?
- Is this story for fundraising, awareness, or recruitment?

#### **Know your audience**

Think about who you're speaking to:

- Donors
- Supporters
- The general public
- Policymakers

Speak *their* language. Avoid jargon and focus on human emotion and relatable situations.

#### Keep story simple & powerful

A compelling story usually follows this format:

- 1) Introduction: who is the person at the heart of the story?
- 2) Conflict/Challenge: what was their struggle or problem?
- 3) Change: how did your charity / non-profit help?
- 4) Resolution: what is their life like now?
- 5) Call to Action: what should the viewer do next?

Tip: focus on one person's story. Personal stories are more powerful than general ones.

"Story is about principles, not rules. A great story is not a list of what happens, but a meaningful expression of how and why life changes." — Robert McKee

#### **Interview Tips**

Help your subject open up:

- Ask open-ended questions: "How did that feel?"
  "What changed for you?"
- Be patient; let them pause or reflect
- Focus on feelings and personal impact

## Use Supporting Visuals (B-roll)

Great visuals make stories come alive:

- Film people in natural settings (home, work, community)
- Capture everyday moments: walking, interacting, helping
- Get close-ups of hands, faces, meaningful details

#### Lighting

- For authenticity, use natural lighting where possible
- If using lighting equipment, make it subtle and soft

Tip: if filming outside, avoid filming around the middle of the day, when light is at it's harshest.

### **Sharing Your Story**

- Tailor format to the platform: wide (YouTube), square or vertical (Instagram)
- Add a title/subtitle to grab attention
- Include a strong caption and call to action







